

Hull LINK Annual Report 2009-10 - Summary



June 2010

This is a summary of our second annual report, covering the period April 2009 to March 2010.

It sets out our key achievements in the past year and shows what we have done to find out what people think of health and care services, investigate issues of concern and use our powers to secure improvements.

Key Achievements

Hull LINK has examined these issues:

- Dementia services
- Mental Health Services for Young People
- Safeguarding and Personalisation in Social Care
- Cancer diagnosis services
- Hospital Discharge

For each issue we have produced reports with recommendations to improve services and submitted these to relevant services under the LINK's legal powers.

Responses have been positive and many of our recommendations will be adopted to improve services.

Working in Partnership

Through working with the City Council, NHS Trusts and voluntary and community groups we have also:

- Consulted people on plans for Extra Care Housing in Hull
- Supported the Hull Learning Disabilities Partnership Board
- Helped promote services for carers and consulted on a new carers' strategy
- Supported the Sexual Health Modernisation Forum



- Worked with the NHS on improving opening times at NHS premises

Membership and Engagement

Membership of the LINK has increased nearly threefold in the past year. As at March 2010 we have 547 individuals and group members, with a further 180 stakeholders from the public sector.

We held regular forums and events throughout the year. We have used a number of ways to enable people to have their say, including: surveys; comment cards; focus groups; outreach in the community; and one to one interviews.



Feeding back on our work and providing information is also important. Visits to our website www.hull-link.org.uk and circulation of the LINK newsletter have increased over the year. We have also had increased media coverage in the press and on local radio.

Hull LINK is managed by a Steering Group elected by our members and supported by staff employed by Hull CVS, the host body for the LINK.

To read the full Annual Report visit our website or call us on 01482 324474.

www.hull-link.org.uk

